

- **What do I need to get a Library Card?**  
You will need a current photo ID and additional document with proof of mailing address. Examples- Insurance Card, Utility Bill
- **How much is a library card?**  
Your first library card is free. There is a \$2.00 charge for replacements.
- **Can my child have a library card?**  
Yes, if the child is 5 years of age and older. Parent/Guardian must have a library card as well.
- **Can I use a credit card for fines/fees?**  
Yes, we accept most credit card vendors. There may be a convenience fee for certain transactions (inquire at each branch).
- **What is my pin number or password?**  
Your default pin number is your full phone number.
- **How long do items check out for?**  
Everything checks out for 2 weeks. We do offer auto-renewal for an additional 4 weeks unless the item is on reserve. Some specialty items may not auto-renew such as hotspots, STEM kits, etc.
- **How many items can I check out?**  
New account holders may check out 2 items. After those have been returned, adult cards may check out 30 items. Children accounts can check out 15 items.
- **Can I return items to the other branches?**  
Yes! You can return any item from any Burnet County Library branch to any Burnet County Library branch.
- **Do I have to have a library card to use the Library?**  
No, please feel free to hang out in the library and read. Some libraries offer honor books that anyone can take home. Let a staff member know how many you have taken for statistic purposes. Our computers and Wi-Fi are free to use without a card.
- **Will my information be saved on the public computers?**  
Your information and website history will be erased when your session ends. If you need to save a document, we recommend that you email it to yourself or bring a USB Thumb drive.
- **Do you offer Printing, Scanning and Faxing services?**  
Most branches offer these services. Printing fees are \$0.10/page for Black and White and \$0.50/page for color copies. Faxing and Scanning services and fees varies at each branch. (Inquire at each branch)